



**MADHYA PRADESH MADHYA KSHETRA VIDYUT VITARAN CO.
Ltd.**

(Government. of MP Undertaking)

Regd. Office: Nishtha Parisar, Govindpura Bhopal 462023

☎0755-2602033-34, email ID- smartmeteringcellbhopal@gmail.com

Website portal.mpcz.in, CIN Number: U40109MP2002SGC015119

No. MD/CZ/Comm.-V/AMR Cell/1887

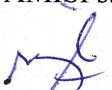
Bhopal, Date 19/08/2025

Circular

Sub: Process for Smart Meter-based NSC.

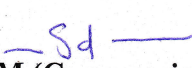
1. AMISP will provide smart meters in advance for the upcoming month, based on projected NSC requirements, in all declared active Smart Meter NSC Zones/DCs.
2. The consumer applies for a new service connection (NSC) through the SSP web portal.
3. **Verification of application by SSP Portal:**
 - a) The portal checks whether the concerned Zone/DC is active for Smart Meter NSC.
 - b) **If inactive:** The case is processed under the existing procedure.
 - c) **If active:** SSP identifies the assigned AMISP, and the following steps apply:
 - i. The application is forwarded to the respective Zone/DC or Division, as per DOP, through the SSP portal for document verification, no-dues clearance, survey, and other checks. (For applied load above 10 kW –at Division level & for applied load up to 10 kW –at Zone/DC level.)
 - ii. Upon successful verification and approval from the competent authority as per DOP, the Zone/DC official assigns an installer (registered in the AMISP's WfM application) and allots a smart meter of the required category from the available stock in the SSP portal.
 - iii. The application is transferred to the AMISP's WfM application. The installer installs the assigned smart meter and updates installation details in the WfM mobile app. (Note: For LTCT meters with load above 40 kW, commissioning will be carried out by the BI Cell unit.)
 - iv. After installation of Smart Meter, WfM shares the installation data with SSP via API. SSP then forwards this data to NGB for completing the NSC process.
 - v. The Zone/DC in-charge must ensure completion of the NSC within 3 days as per directives.

Presently, in Bhopal City, NSC applications with applied load up to 10 kW are routed to the NSC Division. Accordingly, the task mentioned under point (i) & (ii) may be handled by NSC Divisions, and subsequent steps will remain as outlined above. In view of it projected required smart meters in advance may be provided to the NSC Division, Bhopal City by the AMISPs.


CGM (Commercial)
MPMKVVCL, Bhopal

Copy to:-

1. The Director (Commercial/Technical), MPMKVVCL, Bhopal
2. The CGM (W&P/Procurement/Project/IT/QCMM), MPMKVVCL, Bhopal.
3. The CGM (BR/GR), MPMKVVCL,..... for necessary instruction.
4. The GM (City/O&M),.....
5. The DGM (O&M/City)..... for immediate action in the matter please.
6. The PS to MD, MPMKVVCL, Bhopal.
7. Webmaster.


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