



OFFICE OF MANAGING DIRECTOR
MADHYA PRADESH MADHYA KSHETRA
VIDYUT VITARAN COMPANY LIMITED
(GOVT. OF M.P. UNDERTAKING)
NISHTHA PARISAR, GOVINDPURA, BHOPAL (MP) 462023
☎-2602033;2602034; FAX:2589821
Website: portal.mpcz.in



HUMAN RESOURCE DEPARTMENT (ISO 9001:2008 CERTIFIED)

No. MD/MK/Rec./2024/ 8202

Bhopal, dated: 30/12/2024

**Advertisement for the post of Independent Member in
Company Level Electricity Consumer Grievances Redressal Forum, Bhopal**

M.P. Madhya Kshetra Vidyut Vitaran Co. Ltd., Bhopal invites applications from eligible candidates for the post of Independent Member in Company Level Electricity Consumer Grievances Redressal Forum situated at Bhopal as per the eligibility criteria specified in MPERC (Establishment of Forum and Electricity Ombudsman for redressal of grievances of the consumer) (Revision-II) Regulations, 2021.

The Eligibility criteria and terms and conditions are as under:

- a. **Eligibility Criteria:** The prospective applicant should have familiarity with consumer related affairs and should be graduate in any discipline with at least 20 years of professional experience, preferably from amongst the retired employees of Central Government/ State Government/ PSU/ Power Utilities undertaking or a person of outstanding merit in Technical /Financial /Legal matters as per clause 3.3. (IV) of MPERC (Establishment of Forum and Electricity Ombudsman for redressal of grievances of the consumer) (Revision-II) Regulations, 2021.
- b. The prospective applicant shall be a person of ability, integrity and standing having adequate knowledge in his/her fields and he/she should not be more than 64 years of age by last date of submission of application.
- c. The selected prospective applicant shall hold office as an independent member in ECGRP Bhopal for a period of 2 years from the date of appointment or till attainment of 65 years of age, whichever is earlier as per clause 3.12 of MPERC (Establishment of Forum and Electricity Ombudsman for Redressal of grievances of the consumer) (Revision-II) Regulations, 2021.
- d. **Remuneration:** A consolidated honorarium of **Rs. 32,500/- per month** shall be paid to the appointed independent member.
- e. **Other Allowances:**
 - i. Conveyance Allowance of **Rs. 2500/- per month** shall be payable for local duty-related travel.
 - ii. Mobile Charges limited to **Rs.1000/- per month**.
 - iii. **TA/DA:** On tour, appointed Independent Member shall be entitled to TA/DA as admissible to Class-I Officers of the Company.
- f. **Leave Entitlements:** Appointed Independent Member shall be entitled for 13 days Casual Leave, 03 days Optional Leave and 10 days Medical Leave in the Calendar Year.

- g. **Other Conditions:** Other terms and conditions of service shall be in accordance with the provisions of MPERC (Establishment of Forum and Electricity Ombudsman for redressal of grievances of the consumers) (Revision-II) Regulations 2021, and as amended from time to time, along with directives given by the Hon'ble MPERC.
- h. **Application Deadline:** The last date for receiving the applications (offline mode) in attached format is **23.01.2025**.
- i. **Eligibility Verification:** Applications of candidates who do not fulfill the eligibility criteria will not be considered for appointment. Any claim in this matter will not be entertained.
- j. **Dispute Resolution:** Any dispute arising out of the selection process shall be dealt with in the courts situated at Bhopal only.

Address for communication:


The Chief General Manager (HR&A)
M.P. Madhya Kshetra Vidyut Vitaran Company Limited,
Nishtha Parisar, Govindpura, Raisen Road
Bhopal. (MP) Pin-462023

Please ensure to place the duly filled and signed application inside an envelope. The envelope must be clearly marked with the following inscription:

"Application for the post of Independent Member in Company Level ECGRF, MPMKVVCL Bhopal."

Note:

1. Mere submission of application does not confer any rights to the candidate.
2. The Company reserves the right to rectify any clerical error in the publication of the advertisement or application form.
3. Incomplete Applications will not be considered.
4. Applications received after the due date will not be considered. The Company will not be responsible for any postal delays.


CHIEF GENERAL MANAGER (HR&A)
MPMKVVCL, BHOPAL

APPLICATION FORM FOR POST OF INDEPENDENT MEMBER IN COMPANY LEVEL
ELECTRICITY CONSUMER GRIEVANCES REDRESSAL FORUM, BHOPAL

| | | | | | |
|-----|--|------------|------------------|--------------------------------|-------------|
| 1. | Name of the applicant (Sh./Smt./Ku.) | | | | |
| 2. | Date of Birth | DD/MM/YYYY | | | |
| 3. | Age as on last date of submission of application form | YY/MM/DD | | | |
| 4. | Educational Qualification | | | | |
| 5. | Service to which candidate belongs or belonged before Superannuation | | | | |
| 6. | Whether retired employee of Central Government/ State Government/ PSU/ Power Utilities undertaking | | | | |
| 7. | Date of Superannuation from active service along with pension details | | | | |
| 8. | Experience in Technical/Law matters | | | | |
| 9. | Detail of Professional experience (Posts held, Place of Posting, Period of Service and broad details of work handled against each post to be indicated) (attach separate Sheet, if necessary). | Post held | Place of Posting | Period of Service (with dates) | Job details |
| 10. | Familiarity with Consumer Affairs (preferably in the matters related to dealing with consumer complaints preferably related to power sector) | | | | |
| 11. | Milestones Achieved | | | | |
| 12. | Any other information that the candidate may wish to give | | | | |
| 13. | Present Address (in full) | | | | |
| 14. | E Mail ID | | | | |
| 15. | Mobile No. | | | | |

Note: Candidate should attach the documentary evidence in support of their work experience, qualifications, age, etc.

Place :

Date :

Signature